Heritage Bank People first.



Work Health & Safety Statement

At Heritage and People's Choice the safety of our people and our members is our absolute priority. Our culture and values are defined by caring – protecting for positive impact – so it's essential that we do our best to keep everyone safe and support their wellbeing at all times.

Health, safety and wellbeing are fundamental to how we operate our business, and we are committed to implementing and driving an inclusive and pro-active health, safety and wellbeing culture by:

- Complying with relevant work health and safety legislation and other requirements.
- Consulting with our people to improve our understanding of wellbeing and safety, as well
 as how we can eliminate or reduce risks/hazards by providing adequate information,
 instruction and training.
- Communicating with our teams on strategies to resolve health, safety and wellbeing issues.
- Maintaining measurable targets for safety performance, promptly reporting and investigating incidents and openly communicating our performance to relevant stakeholders.
- Supporting our people in their recovery from work and non-work-related injuries.
- Monitoring, evaluating and continuously improving our performance in health and safety.

Heritage and People's Choice expects the active commitment to and accountability for health and safety from our people, contractors, members and visitors to collectively reduce the risk of injury to themselves and others and ensure compliance with our health and safety policies and standards.

By incorporating Health, safety and wellbeing into all of our day-to-day activities, Heritage and People's Choice will foster a culture that empowers and rewards everyone to be responsible and accountable for health, safety and wellbeing in the workplace.

This statement is supported by our Workplace Health and Safety Policy Framework.

Peter Lock Chief Executive Officer Heritage and People's Choice