

Terms and Conditions – Gold Coast SUNS 3 Game Pass Competition

- 1. Information on how to enter the competition forms part of these Terms and Conditions.
- 2. Participation in the competition is deemed acceptance
 - a. of these Terms and Conditions;
 - b. Entry conditions of the People First Stadium.
- 3. The competition is being conducted by Heritage and People's Choice Limited ABN 11 087 651 125, trading as People First Bank (**Promoter**) of 400 Ruthven Street, Toowoomba Qld 4350.
- 4. To be eligible to enter, an entrant must:
 - a. be over the age of 18;
 - b. be an Australian resident;
 - c. hold their own personal Facebook account;
 - d. visit People First Bank or People First Stadium Facebook pages between 12:00pm (AEST) Friday, 12 April 2024 and 4:00pm (AEST) Wednesday, 17 April 2024;
 - e. *like* the Facebook reel for the Gold Coast SUNS 3 Game Pass Competition which will be posted on or about at 12:00pm (AEST) Friday, 12 April 2024; and
 - f. *comment* to answer "Which People First Stadium home game are you most looking forward to?"
- 5. Only one entry is permitted per person.
- 6. All *comments* (entries) must be original and owned by the entrant. If requested, the entrant must be able to provide proof their words are original.
- 7. Each entrant warrants that it will not upload or submit content that contains sexually explicit content or pornography, hateful, defamatory or discriminatory material, incites hatred against any individual or group, depicts unlawful acts or extreme violence, depicts animal cruelty or extreme violence towards animals, or any content that could cause harm to its business or reputation, or portray it in a negative manner, or is otherwise contrary to law.
- 8. There are four (4) prizes. Each prize winner will win a 3 x Game Pass Gold Coast SUNS membership (each prize valued at \$79 AUD GST inclusive) will be awarded to four individual winners (total prize pool of \$316 AUD inclusive).
- 9. Each prize will entitle the winner to General Admission access to any three (3) Gold Coast Home Games at People First Stadium, Nerang Broadbeach Rd, Carrara QLD 4211.
- 10. People First Bank will, in its sole discretion, select four (4) winning entries. Winners will be selected at 11:00am AEST on Thursday, 18 April 2024 at Heritage Bank Head Office at Heritage Plaza, 400 Ruthven St, Toowoomba City QLD 4350.
- 11. All decisions of the promoter, including the outcome of the selection, are final and cannot be contested.

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- 12. People First Bank reserves the right to reward, reject or remove *comments*, at its absolute discretion.
- 13. The winners (including any alternative winners if the initial prizes are unclaimed) will be notified via Facebook comment on their initial comment on the post, immediately after the selection with instructions on how to claim their prize. Following initial notification, winners will be advised to send, by private message on Facebook, their email address for the purpose of receiving the prize (membership). The winners will be deemed to have 'claimed' their prize after having provided People First Bank with their email address.
- 14. If a prize is/are unclaimed (winner does not respond to private message with their email address) by 11.00am AEST on Friday, 26 April 2024, another entry will be selected as the winner of that prize at 11.00am AEST on Friday, 26 April 2024.
- 15. Heritage and People's Choice Limited employees and their immediate families are ineligible to enter.
- 16. The prize is non-transferable and not redeemable for cash.
- 17. The prize may constitute assessable income and, as such, winners should seek independent advice to determine any taxation obligations.
- 18. Except liability that cannot be excluded by law, People First Bank accepts no liability for any event, circumstance, loss or expense arising from the taking or use of a prize by a winner and/or any other person.
- 19. Accommodation, travel and any costs to attend the game are not included in this offer or prize. The promoter is not liable for any additional costs associated with redeeming a prize and any expense incurred beyond the specified prize will be the responsibility of the winner.
- 20. Entrants consent to People First Bank contacting them by private message on their Facebook page and using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media in relation to this competition.
- 21. The collection and disclosure of personal information provided in connection with this Promotion will be handled in accordance with the People First Bank Privacy Policy, which adheres to the Privacy Act 1988 (Cth) and the Australian Privacy Principles. A copy of the People First Bank Privacy Policy is available at peoplefirstbank.com.au or on request.

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22. When the promoter deals with your personal information it will do so in accordance with the Heritage Bank Privacy Policy (Privacy Policy). The promoter collects personal information from you and from third parties. It may use your information to identify you, contact you, manage its relationship with you and undertake research and development. Unless you ask it not to, the promoter may also use your information for keeping you informed about products and services under its brands or its third party partners (including the People First Bank Charity Foundation, People First Stadium and the People First Bank Community Lottery). The promoter may disclose your personal information across its brands and to other organisations including external service providers and partners. It currently shares limited personal information with organisations that are located in the Philippines, India, Ireland, the United Kingdom, China, countries within the European Union, New Zealand, Canada, South Africa, Singapore, Japan, Malaysia, Hong Kong, Costa Rica, the United States of America. The Privacy Policy (accessible here) contains more information on how to access the personal information the promoter holds about you, to seek its correction, or to make a complaint related to the Privacy Act and Australian Privacy Principles and how we will deal with that complaint and how the promoter will deal with such a complaint. Contact us on 1800 797 799 or by writing to -

Privacy Officer Heritage People's Choice Limited PO Box 190 Toowoomba 4350.

- 23. Entrants agree and consent to the promoter collecting, using and disclosing the Entrant's personal information for the purposes of conducting the Promotion, awarding the Prizes and any other matter connected to or incidental to the Promotion.
- 24. This competition is in no way sponsored, endorsed or administered by, or associated with, Facebook. Entrants understand that they are providing their information to the promoter and not to Facebook. The information an entrant provides will only be used for the purposes outlined in these Terms and Conditions. Any questions, comments or complaints about this competition must be directed to the promoter and not to Facebook.
- 25. The Terms and Conditions of this Promotion shall be governed in accordance with the laws in force in Queensland.

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